Data Flow Diagrams

Mechanics

Outline
- DFD symbols
  - External entities (sources and sinks)
  - Data Stores
  - Data Flows
  - Processes
- Types of diagrams
- Step by step approach
- Rules

Some Rules for External Entities
- External people, systems and data stores
- Reside outside the system, but interact with system
- Either a) receive info from system, b) trigger system into motion, or c) provide new information to system
- e.g. Customers, managers
- Not clerks or other staff who simply move data
Some Rules for Data Stores

- Internal to the system
- Data at rest
- Include in system if the system processes transform the data
  - Store, Add, Delete, Update
- Every data store on DFD should correspond to an entity on an ERD
- Data stores can come in many forms:
  - Hanging file folders
  - Computer-based files
  - Notebooks

Some Rules for Data Flows

- Data in motion, moving from one place to another in the system
- From external entity (source) to system
- From system to external entity (sink)
- From internal symbol to internal symbol, but always either start or end at a process

Some Rules for Processes

- Always internal to system
- Law of conservation of data:
  - #1: Data stays at rest unless moved by a process.
  - #2: Processes cannot consume or create data
    - Must have at least 1 input data flow (to avoid miracles)
    - Must have at least 1 output data flow (to avoid black holes)
    - Should have sufficient inputs to create outputs (to avoid gray holes)
Processes

Logical process models omit any processes that do nothing more than move or route data, thus leaving the data unchanged. Valid processes include those that:

- Perform computations (e.g., calculate grade point average)
- Make decisions (determine availability of ordered products)
- Sort, filter or otherwise summarize data (identify overdue invoices)
- Organize data into useful information (e.g., generate a report or answer a question)
- Trigger other processes (e.g., turn on the furnace or instruct a robot)
- Use stored data (create, read, update or delete a record)

Types of Diagrams

- **Context Diagram**
  - A data flow diagram (DFD) of the scope of an organizational system that shows the system boundaries, external entities that interact with the system and the major information flows between the entities and the system

- **Level-O Diagram**
  - A data flow diagram (DFD) that represents a system’s major processes, data flows and data stores at a high level of detail

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**Figure 8-4**

Context diagram of Hoosier Burger’s Food ordering system

- CUSTOMER to Food Ordering System to KITCHEN
- Customer Order to Food Order
- Receipt to Management Reports
- Restaurant Manager

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Creating Data Flow Diagrams

Creating DFDs is a highly iterative process of gradual refinement. General steps:
1. Create a preliminary Context Diagram
2. Identify Use Cases, i.e. the ways in which users most commonly use the system
3. Create DFD fragments for each use case
4. Create a Level 0 diagram from fragments
5. Decompose to Level 1, 2,...
6. Go to step 1 and revise as necessary
7. Validate DFDs with users.

Data Flow Diagramming Rules
- General
- Specific rules to
  - Symbols
  - Context Diagram
  - Level 0 and lower decompositions
  - Balancing across levels
DFD Rules—General
- Basic rules that apply to all DFDs
  - Inputs to a process are always different than outputs
  - Objects always have a unique name
    - In order to keep the diagram uncluttered, you can repeat data stores and sources/sinks on a diagram

DFD Rules—Symbols (Table 8-2)

Process
- No process can have only outputs (a miracle)
- No process can have only inputs (black hole)
- A process has a verb phrase label

Data Store
- Data cannot be moved directly from one store to another
- Data cannot move directly from an outside source to a data store
- Data cannot move directly from a data store to a data sink
- Data store has a noun phrase label

Source/Sink
- Data cannot move directly from a source to a sink
- A source/sink has a noun phrase label

Data Flow
- A data flow has only one direction of flow between symbols
- A fork means that exactly the same data goes from a common location to two or more processes, data stores or sources/sinks
DFD Rules—Symbols (Table 8-2)

- A join means that exactly the same data comes from any two or more different processes, data stores or sources/sinks to a common location.
- A data flow cannot go directly back to the same process it leaves.
- A data flow to a data store means update.
- A data flow from a data store means retrieve or use.
- A data flow has a noun phrase label.

DFD Rules—Context Diagram

- One process, numbered 0.
- Sources and sinks (external entities) as squares.
- Main data flows depicted.
- No internal data stores are shown.
- They are inside the system.
- External data stores are shown as external entities.
- How do you tell the difference between an internal and external data store?

Decomposition of DFDs

- Functional decomposition.
  - Act of going from one single system to many component processes.
  - This is a repetitive procedure allowing us to provide more and more detail as necessary.
  - The lowest level is called a primitive DFD.
- Level-N Diagrams.
  - A DFD that is the result of n nested decompositions of a series of subprocesses from a process on a level-0 diagram.
DFD Rules—Balancing DFDs

- When decomposing a DFD, you must conserve inputs to and outputs from a process at the next level of decomposition. This is called balancing.

Example: Hoosier Burgers

- In Figure 8-4, notice that there is one input to the system, the customer order.
- Three outputs:
  - Customer receipt
  - Food order
  - Management reports

DFD Rules—Balancing DFDs

Example (Continued)

- Notice Figure 8-5. We have the same inputs and outputs.
- No new inputs or outputs have been introduced.
- We can say that the context diagram and level-0 DFD are balanced.

DFD Rules—Balancing DFDs

- An unbalanced example, Figure 8-10

- In context diagram, we have one input to the system, A and one output, B.
- Level-0 diagram has one additional data flow, C.
- These DFDs are not balanced.
Balancing DFDs

- We can split a data flow into separate data flows on a lower level diagram (see Figure 8-11)
- Balancing leads to four additional advanced rules (See Table 8-3)