

CHAPTER  
11

# Inventory Management

Operations Management, Eighth Edition, by William J. Stevenson  
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11.3 Inventory Management

**Inventory: a stock or store of goods**      Independent Demand

Dependent Demand

**Independent demand is uncertain.  
Dependent demand is certain.**

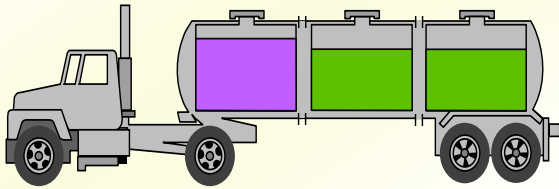
11.4 Inventory Management

## Types of Inventories

- Raw materials & purchased parts
- Partially completed goods called *work in progress*
- Finished-goods inventories
  - (manufacturing firms) or merchandise (retail stores)

## Types of Inventories (Cont'd)

- Replacement parts, tools, & supplies
- Goods-in-transit to warehouses or customers



## Functions of Inventory

- To meet anticipated demand
- To smooth production requirements
- To decouple operations
- To protect against stock-outs

## Functions of Inventory (Cont'd)

- To take advantage of order cycles
- To help hedge against price increases
- To permit operations
- To take advantage of quantity discounts

## Objective of Inventory Control

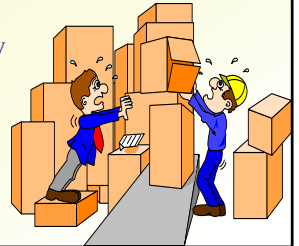
- To achieve satisfactory levels of customer service while keeping inventory costs within reasonable bounds
  - Level of customer service
  - Costs of ordering and carrying inventory

## Effective Inventory Management

- A system to keep track of inventory
- A reliable forecast of demand
- Knowledge of lead times
- Reasonable estimates of
  - Holding costs
  - Ordering costs
  - Shortage costs
- A classification system

## Inventory Counting Systems

- Periodic System  
Physical count of items made at periodic intervals
- Perpetual Inventory System  
System that keeps track of removals from inventory continuously, thus monitoring current levels of each item



## Inventory Counting Systems (Cont'd)

- Two-Bin System - Two containers of inventory; reorder when the first is empty
- Universal Bar Code - Bar code printed on a label that has information about the item to which it is attached



## Key Inventory Terms

- Lead time: time interval between ordering and receiving the order
- Holding (carrying) costs: cost to carry an item in inventory for a length of time, usually a year
- Ordering costs: costs of ordering and receiving inventory
- Shortage costs: costs when demand exceeds supply

## ABC Classification System

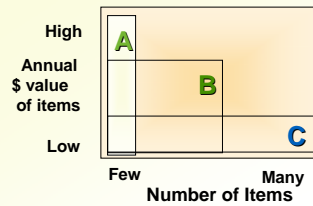
Figure 11.1

Classifying inventory according to some measure of importance and allocating control efforts accordingly.

**A** - very important

**B** - mod. important

**C** - least important



## Cycle Counting

- A physical count of items in inventory
- Cycle counting management
  - How much accuracy is needed?
  - When should cycle counting be performed?
  - Who should do it?

## Economic Order Quantity Models

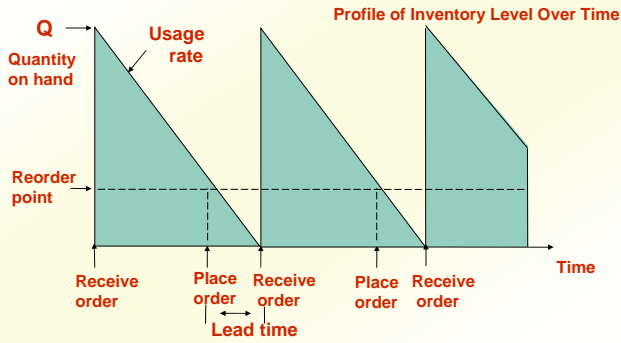
- Economic order quantity model
- Economic production model
- Quantity discount model

## Assumptions of EOQ Model

- Only one product is involved
- Annual demand requirements known
- Demand is even throughout the year
- Lead time does not vary
- Each order is received in a single delivery
- There are no quantity discounts

## The Inventory Cycle

Figure 11.2



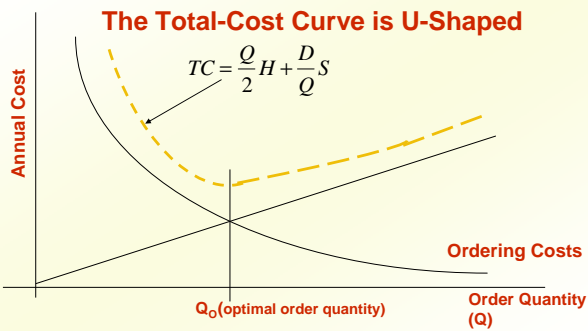
## Total Cost

**Total cost = Annual carrying cost + Annual ordering cost**

$$TC = \frac{Q}{2}H + \frac{D}{Q}S$$

## Cost Minimization Goal

Figure 11.4C



## Deriving the EOQ

Using calculus, we take the derivative of the total cost function and set the derivative (slope) equal to zero and solve for Q.

$$Q_{OPT} = \sqrt{\frac{2DS}{H}} = \sqrt{\frac{2(\text{Annual Demand})(\text{Order or Setup Cost})}{\text{Annual Holding Cost}}}$$

## Minimum Total Cost

The total cost curve reaches its minimum where the carrying and ordering costs are equal.

$$Q_{\text{OPT}} = \sqrt{\frac{2DS}{H}} = \sqrt{\frac{2(\text{Annual Demand})(\text{Order or Setup Cost})}{\text{Annual Holding Cost}}}$$

## Economic Production Quantity (EPQ)

- Production done in batches or lots
- Capacity to produce a part exceeds the part's usage or demand rate
- Assumptions of EPQ are similar to EOQ except orders are received incrementally during production

## Economic Production Quantity Assumptions

- Only one item is involved
- Annual demand is known
- Usage rate is constant
- Usage occurs continually
- Production rate is constant
- Lead time does not vary
- No quantity discounts

## Economic Run Size

$$Q_0 = \sqrt{\frac{2DS}{H}} \sqrt{\frac{p}{p-u}}$$

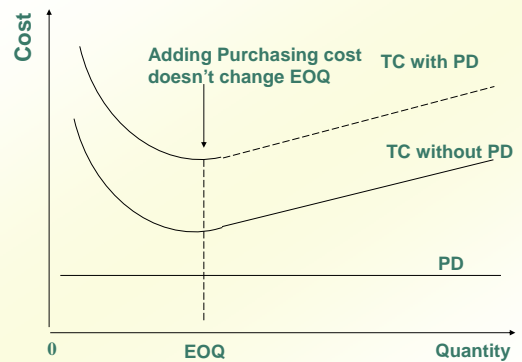
## Total Costs with Purchasing Cost

$$TC = \text{Annual carrying cost} + \text{Annual ordering cost} + \text{Purchasing cost}$$

$$TC = \frac{Q}{2}H + \frac{D}{Q}S + PD$$

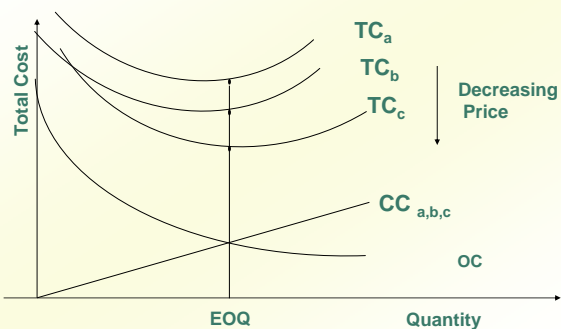
## Total Costs with PD

Figure 11.7



## Total Cost with Constant Carrying Costs

Figure 11.9



## When to Reorder with EOQ Ordering

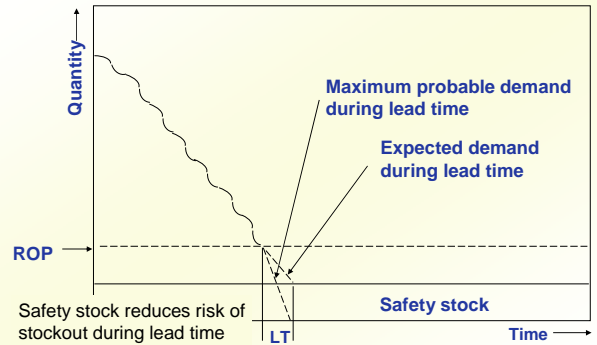
- **Reorder Point** - When the quantity on hand of an item drops to this amount, the item is reordered
- **Safety Stock** - Stock that is held in excess of expected demand due to variable demand rate and/or lead time.
- **Service Level** - Probability that demand will not exceed supply during lead time.

## Determinants of the Reorder Point

- The rate of demand
- The lead time
- Demand and/or lead time variability
- Stockout risk (safety stock)

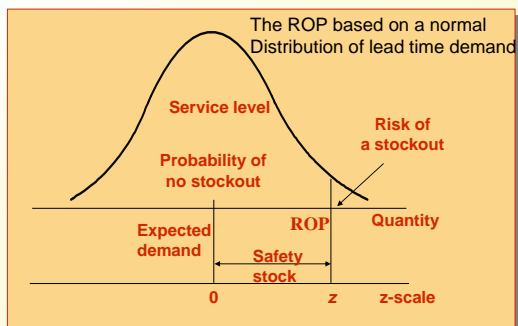
## Safety Stock

Figure 11.12



## Reorder Point

Figure 11.13



## Fixed-Order-Interval Model

- Orders are placed at fixed time intervals
- Order quantity for next interval?
- Suppliers might encourage fixed intervals
- May require only periodic checks of inventory levels
- Risk of stockout



## Fixed-Interval Benefits

- Tight control of inventory items
- Items from same supplier may yield savings in:
  - Ordering
  - Packing
  - Shipping costs
- May be practical when inventories cannot be closely monitored

## Fixed-Interval Disadvantages

- Requires a larger safety stock
- Increases carrying cost
- Costs of periodic reviews

## Single Period Model

- *Single period model*: model for ordering of perishables and other items with limited useful lives
- *Shortage cost*: generally the unrealized profits per unit
- *Excess cost*: difference between purchase cost and salvage value of items left over at the end of a period

## Single Period Model

- Continuous stocking levels
  - Identifies optimal stocking levels
  - Optimal stocking level balances unit shortage and excess cost
- Discrete stocking levels
  - Service levels are discrete rather than continuous
  - Desired service level is equaled or *exceeded*

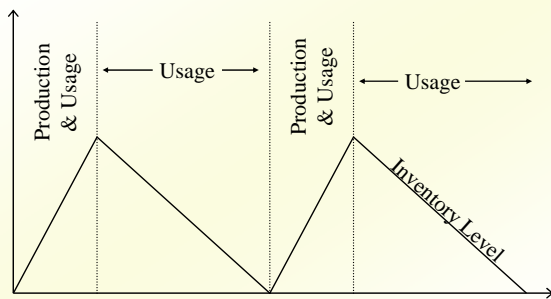
## Operations Strategy

- Too much inventory
  - Tends to hide problems
  - Easier to live with problems than to eliminate them
  - Costly to maintain
- Wise strategy
  - Reduce lot sizes
  - Reduce safety stock

## CHAPTER 11

*Additional PowerPoint slides contributed by Geoff Willis, University of Central Oklahoma.*

## Economic Production Quantity



## Gortrac Manufacturing



GTS3  
Inventory/Assessment/Reduction

# Materials



PS7

Washburn Guitars